

Our Office Service Guarantee

While no one in the health care field can guarantee “a cure”, or even results for that matter, we can tell you that if you are not pleased with the level of service we provide tell us within the first week (7 days) of your care and we will gladly refund any money that you paid us. We feel that you deserve the absolute best service possible; that you are not made to wait an excessive amount of time, that our staff is helpful and courteous, and the doctor tries their best to answer all your questions. If we cannot deliver this level of service, we believe that you deserve to get your money back.

We have made it an office policy to delay any billing of your insurance company for 10 days from the day that you begin care. If you request a refund, then we will not bill your insurance company either. It is as simple as that. We strive to be ethical and fair with all parties involved.

Here at Westlake Chiropractic our staff will do everything they can to take as much emotional risk out of your first visit to a new office, as possible. We truly do care and want to provide not only the best health care services we can, but also the best possible office services that you deserve.

- To make it absolutely clear, this is not a guarantee of results.
- If you request a refund within 7 days, your insurance company will not be billed either.
- If you start care on a Tuesday, you will have until closing time on the following Monday to request your refund.



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